



Information Disclosure & Liability Release Waiver

At Kris Krueger Hypnosis (GoatFishLLC), we do not practice medicine, prescribe drugs, or implement related treatment. We do not diagnose or treat any medical or psychological condition, nor do we represent our services as any form of health care, and by law, we make no health benefit claims for our services.

Hypnosis is not a replacement for medical care or psychotherapy. It is offered only as a non-medical, non-therapeutic, non-chemical, non-invasive exploratory tool for self-reflection, insight, and clarity. It is the responsibility of the client to use the information obtained during their session to their best interest and in a manner that suits their needs.

Those under the care of a qualified health professional should always consult with their provider before making any personal care treatment decisions or changes and should never ignore their advice.

Regarding Hypnosis Sessions:

Kris Krueger Hypnosis uses hypnosis to assist clients in overcoming personal challenges, setting goals, facilitating exploration, and accessing and promoting a general sense of well-being. We do not make any claims surrounding how successful hypnosis will work for each client, and it is unrealistic to expect lasting change in only one session. Hypnosis is a wellness process; it will take multiple sessions to achieve desired results.

Hypnosis will not cause a client to respond or act against their will. Beliefs, thoughts, and behaviors are within the client's control. Hypnosis, however, may bring up information, unresolved feelings, and memories from the subconscious during a session or occasionally after, which may cause uncomfortable or unpleasant emotions. Other potential symptoms may include drowsiness, dizziness, headache, or sleep issues. We recommend that clients address all questions and concerns with their practitioner.

Regarding Coaching Sessions:

Kris Krueger Hypnosis offers coaching as an alternative or complement to hypnosis. It is a wellness process used for self-reflection, expression, and insight. All disclaimers regarding hypnosis apply to our coaching sessions as well.

Regarding Clients

Kris Krueger Hypnosis is an inclusive practice committed to assisting our clients with compassion, respect, and dignity. We ask that our clients respect our time, space, colleagues, and the anonymity of other clients.

We ask that relevant medical information be included in the intake form and advise that clients undergoing long-term medical or psychiatric care discuss hypnosis as an option with their health provider before making their first appointment.

Kris Krueger Hypnosis reserves the right to refuse treatment to anyone. Any client suspected of being under the influence of drugs or alcohol, behaving abusively or erratically, or crossing social or ethical boundaries will be asked to leave immediately and billed for the session or, in the event of prepayment, not refunded. Termination of services may also apply to chronically late or absent clients.

To avoid distraction and to receive the highest quality experience possible, only the client will be allowed into the office during a session. Friends and family are welcome to remain in the waiting room until the client is ready to leave.

Due to professional and personal limitations, Kris Krueger Hypnosis does not work with the following: children under the age of 18, substance abuse issues and addictions, sexual dysfunction, and individuals who experience schizophrenia, dissociative identity disorder, or related psychotic episodes.

Regarding Personnel Records and Session Recordings:

Intake materials, session notes, and written observations are kept securely and strictly confidential in adherence to state retention laws. Kris Krueger Hypnosis reserves the right to record hypnosis sessions for professional use, including research, publications: virtual or print, and training purposes. Identifying information will be altered or removed to protect the client before publication. Clients have the right to refuse publication. You may opt out by checking the box below.

I do not permit publication of my session recording(s).

Audio recordings are included in the price of select sessions (Past Life Regression, Between Lives, Quantum Hypnosis). Public or social posting of session recordings created by Kris Krueger Hypnosis without prior written approval is prohibited. We do not allow clients to record sessions using personal audio or video devices without express permission.

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Regarding Virtual Sessions:

Kris Krueger Hypnosis conducts virtual sessions under a basic Zoom license: a 3rd party application not affiliated with Kris Krueger Hypnosis. In agreeing to use his platform, virtual hypnosis clients are bound by Zoom terms and conditions as outlined on their website: <https://explore.zoom.us/en/terms/>.

Kris Krueger Hypnosis is not liable for potential issues associated with Zoom and its platform. We expect our clients to understand the inherent risks when conducting business virtually and ask that they maintain security through reasonable measures, ensure confidentiality, and exercise safe working practices.

Technical difficulties may occur during a virtual session. If a disconnect happens, we will try to reconnect and resume the session as quickly as possible; however, we claim no responsibility for lost time as we understand this to be an inherent risk of the platform.

Regarding Billing:

The session price is due in full when booking through our on-line portal or payable at the end of each in-person session. We accept cash, credit & debit cards, PayPal, and Venmo. This office does not bill insurance companies, Health Savings Accounts (HSA), or Flexible Spending Accounts (FSA). We do not offer payment plans. We do not issue refunds but will reschedule appointments as needed. Please notify Kris Krueger Hypnosis if you need a receipt for your session.

Regarding Cancellations and Rescheduling:

Kris Krueger Hypnosis has a 24-hour rescheduling/cancellation policy. We accept schedule changes from appointment confirmation up to 24 hours before the booked session. Clients may cancel through the confirmation or reminder email, contacting us by phone or text at 919-307-9957, or through email at kriskruegerhypnosis@gmail.com.

Schedule changes made within 24 hours before the booked session are considered last-minute cancellations, and the client will be billed for the missed session or, in the event of prepayment, not refunded as we cannot rebook the held time slot on such short notice.

We ask that clients contact us as soon as possible if they cannot make their appointment. Consideration for medical emergencies, contagious illnesses, and genuine extenuating life circumstances or events is at our discretion.

Kris Krueger Hypnosis (Kris Krueger) reserves the right to give 24-hour notice of cancellation or notice to reschedule any appointment due to personal illness, injury, or emergency.

Regarding Late Arrivals and No-Shows

We ask clients running late for their appointments to call or send a text notification to 919-307-9957.

Arriving at an appointment more than 15 minutes late without notification or failing to arrive at all is considered a no-show, and the client billed the entire session price or, in the event of prepayment, not refunded.

Agreement

I have read the above and understand that, by signing this agreement, I have consented to be bound by its terms and policies. I (or my representative(s)) agree to release and hold harmless for myself, my heirs or assignees, GoatFish LLC dba Kris Krueger Hypnosis (Kris Krueger), and any associates, including but not limited to landlords or hosts, physical and virtual, against any claims or liability of whatsoever kind or nature arising out of or in connection with any program or session.

Client Name (Please Print)

Client / Parent / Guardian Signature

Date